Functional Requirements:

1. The system should allow the Office Manager to register Dentists with unique ID numbers, capturing their First Name, Last Name, Contact Phone Number, Email, and Specialization.
2. The system should enable the Office Manager to enroll new Patients, recording their First Name, Last Name, Contact Phone Number, Email, Mailing Address, and Date of Birth.
3. Patients should be able to request appointments both by phone and through an online form on the ADS website.
4. Upon receiving a request for an appointment, the system should allow the Office Manager to book the appointment and send a confirmation email to the Patient.
5. Dentists should be able to sign in to the system and view a listing of all their Appointments, including Patient details.
6. The system should provide information about each Surgery, including its name, location address, and telephone number.
7. Patients should be able to sign in to the system and view their appointments, including Dentist details.
8. Patients should be able to request to cancel or change their appointments.
9. The system should enforce a limit of 5 appointments per week for each Dentist.
10. The system should prevent Patients from requesting new appointments if they have outstanding, unpaid bills for dental services.